



AV & PHYSICAL INFRASTRUCTURE MANAGER

Reports To: IT Director

Summary:

The A/V & Physical Infrastructure Manager role will be responsible for managing the low voltage audio / video environment for exhibits, the physical infrastructure including all cabling, security cameras and access control systems as well as managing vendors related to such activity. Attention to detail, excellent customer service, punctuality, and a 'can do' attitude are required. Flexibility to be on-call and/or address IT urgent situations as needed.

Education & Experience:

- Bachelor's degree, or equivalent experience, in Information Systems or related field of study.
- Strong technical knowledge of physical networking and Windows Server operating systems.
- Strong Knowledge of A/V concepts and low voltage diagnostics
- Extensive experience in fiber optics, CAT 6e cabling, Avigilon Security Systems, and C-cure premise controls.
- Extensive experience working with VoIP systems.
- Data Center experience—design, built, worked, managed—would be ideal.

Responsibilities and Duties include the following:

- Setup / Maintain Camera & Access control systems
- Build and document physical infrastructure
- Change management for all proposed exhibit or building changes
- Develop and maintain documentation for all aspects of Network Operations
- Keep separation of data, content, themes, business logic and data logic
- Assist in documentation creation and maintenance
- Other duties as assigned

Environment:

We provide a casual working environment with excellent benefits and employee perks. Standard office hours are 9:00 AM – 5:00 PM with some on-call requirements during museum hours, which are 7 days a week, 362 days per year, and open 9:00 AM – 6:00 PM. This position requires on-call, occasional after hours and weekend work.

To apply for this position, please send resume to hresources@countrymusichalloffame.org.

No phone calls please.